



ANNOUNCEMENT

211 Ontario and the Ontario Psychological Association partner to ensure [frontline workers](#) in all industries & their families get the care they need, when they need it.

BACKGROUND INFORMATION

For the first time in Ontario, front-line workers and their children will be able to connect to a psychologist at no cost by calling 211. Partnerships will improve access to care and reduce wait times to see a psychologist throughout the course of the COVID-19 pandemic response.

HIGHLIGHTS

- Available to all front-line workers and their dependents without adequate coverage
- Six free treatment sessions provided by one of 325 participating psychologists
- 2000 hours/sessions available per week (3000-4000 patients per month)
- 24h turn around to connect with a psychologist unless otherwise stated
- Up to \$1.8 million dollars per month investment by psychologists & OPA
- Access points:
 - 211 Ontario ([press release](#))
 - Ontario College of Family Physicians (OCFP), Nurse Practitioner Association of Ontario and participating Family Health Teams through the Association of Family Health Teams of Ontario ([press release](#))
 - City of Toronto & 211 Central ([press release](#))
 - Canadian Red Cross

To learn more about the services provided by licensed psychologists volunteering as part of OPA's COVID-19 Disaster Response Network initiative click here to [view our presentation](#).